Expectations to the new system

After the manager identified the problems and the possible solutions, in order for the company to achieve its goals, several expectations from the new system need to be meet.

The company is in a constant growth and the old system cannot keep up. Starting from there, the manager decided that the future system should be able to:

* Automatically select the worker best suited for the required installation/repair
* Show a notification when a customer’s contract is about to end
* Make statistics for every employee
* Have an easy and user-friendly design
* Keep track of customers, employees, subscriptions